

LIMITED WARRANTY FOR NEW ART'S WAY MANUFACTURING CO., INC. FARM MACHINERY  
(US ONLY)

## Definitions

**Art's Way Manufacturing Co., Inc.:** The company. Abbreviated Art's Way Mfg.

**Art's Way Products/Parts:** Genuine parts and products made or supplied by Art's Way Manufacturing.

**Authorized Art's Way Dealer or Service Provider:** A person authorized by Art's Way to service Art's Way Products and perform repairs under the warranties in this policy.

**Original Purchaser:** The farmer, business, or otherwise end user that first purchased the Art's Way Equipment from the Art's Way Dealer.

## GENERAL WARRANTY

Art's Way Manufacturing Co., Inc. (Art's Way Mfg.) warrants the products it sells to be free from defects in material and workmanship for the periods of time set forth in the Warranty Table below. Art's Way Mfg. obligation and liability under this limited warranty, is to credit the Art's Way Dealer's account for the repair or replacement (at Art's Way Mfg. option) of any part(s) that upon manufacture were defective in material or workmanship.

Warranty service shall be performed by an authorized Art's Way Mfg. dealer or authorized service provider and will be completed using Art's Way Mfg. supplied part(s), or parts approved by Art's Way Mfg. Parts supplied by Art's Way Mfg. are shipped FCA Art's Way. The original purchaser is responsible for service calls and transportation of the farm machinery to and from their dealer or purchaser. The original purchaser is also responsible for any repair service, parts, and labor on repairs made to the farm machinery at the time the warranty service was being performed. If authorized dealer uses shop fluids, hardware, etc. to complete repairs, Art's Way Mfg. will credit to the Art's Way Dealer's account at Art's Way Mfg.'s current cost of those items upon evaluation.

The General Warranty does not cover wear and maintenance items. Occasionally, a Returned Material Authorization (RMA) may be requested by Art's Way Mfg. In which case, the dealer is required to return the affected part within 20 days after being issued the RMA.

Art's Way Mfg. Machinery	Warranty Coverage
Grinder/Mixer – Model 8215, 7165, 6140, 6105, JR50, JR75 Sold after <i>September 16<sup>th</sup>, 2018</i>	2 (two) Years from Date of Delivery to Original Purchaser
Portable and Stationary Mills	1 (one) Year from Date of Delivery to Original Purchaser
Manure Spreader	1 (one) Year from Date of Delivery to Original Purchaser
Bale Spreader	1 (one) Year from Date of Delivery to Original Purchaser
Graders, Land Planes, and Ditchers	1 (one) Year from Date of Delivery to Original Purchaser
Beet Harvesting Machinery	1 (one) Harvest Season from Date of Delivery to Original Purchaser
Plows	1 (one) Year from Date of Delivery to Original Purchaser
Forage Boxes/Receivers – Model 5300 and 8200	1 (one) Year from Date of Delivery to Original Purchaser
Dump Boxes	1 (one) Year from Date of Delivery to Original Purchaser
Running Gear	1 (one) Year from Date of Delivery to Original Purchaser

If the product is used for commercial applications (custom work, rentals, etc.), it is warranted for a period of **90 days** from Date of Delivery to the Original Purchaser.

## EXTENDED WARRANTY

**LIMITED LIFETIME MANURE SPREADER APRON CHAIN WARRANTY:** Art's Way Mfg. warrants apron chain comprised of 667XH chain or greater with tube style slats for the lifetime of the original purchaser with limited conditions. Art's Way Mfg. obligation and liability under this limited warranty, is to repair or replace (at Art's Way Mfg. option) any part(s) that upon manufacture were defective in material or workmanship.

Service part(s) must be used. If one link failed, one link will be replaced.

Associated part numbers: X900 Service Weldment (10 Links, 2 Slats) – 690931. X700 Service Weldment (10 Links, 2 Slats) – 690731. This limited warranty does not cover failure caused by foreign contaminants, improper maintenance, or machine modification. This limited warranty does not cover the replacement of the entire length of chain.

**SPARE PARTS WARRANTY:** Art's Way Mfg. warrants genuine Art's Way Mfg. spare parts to be free from defects in materials or workmanship for a period of 30 days from the date of invoice or date of install by Authorized Art's Way Mfg. Dealer. Art's Way Mfg. obligation and liability under this limited warranty, is to repair or replace (at Art's Way Mfg. option) excluding labor any part(s) that upon manufacture were defective in material or workmanship. All parts to be shipped and billed FCA Art's Way. All spare parts replaced under spare parts warranty must be held for inspection for ninety (90) days or until credit has been issued, or a claim has been returned to a dealer. Replacement parts must be installed, used, and serviced as stated in the Operator's Manual.

The Spare Parts Warranty does not cover wear and maintenance items. A Returned Material Authorization (RMA) may be issued to the dealership. In which case, the dealership is required to return the affected part within 20 days after being issued the RMA.

## NOT COVERED BY WARRANTY

This limited warranty applies only to those part(s) manufactured by Art's Way Mfg. Part(s) manufactured by others are subject to their manufacturer's warranties, if any, and are not covered by Art's Way Mfg. The warranty does not extend to goods damaged or subject to accident, abuse, or misuse after shipment from Art's Way Mfg., nor to goods altered, modified, or repaired by anyone other than an authorized Art's Way Mfg. Dealer.

Art's Way Mfg. does not cover wear or maintenance items. Parts that carry no warranty include the following; bearings, belts, tires, seals, other rubber items, or any other part that requires replacement as part of normal maintenance.

### Items that are not covered by warranty:

- Diagnostic Time
- Tightening, adjusting
- Economic loss including lost profits, crop loss, equipment or labor rental, livestock
- Labor which is part of the pre-delivery service
- Shop supplies or charges
- Travel Time

Deterioration of any parts or fluids due to improper storage facilities or maintenance is not covered by warranty. It is the dealer's and customer's responsibility to provide adequate storage and protection for the unit and its components such as oil tanks, gearboxes, motors, etc.

## DEALER RESPONSIBILITY

Dealers are responsible for rendering prompt, courteous, and willing service to all Art's Way Mfg. equipment owners for all product lines.

These responsibilities include but are not limited to:

- Application set-up at pre-delivery
- Selling the right product for the application
- Performing Pre-Delivery Inspection (PDI) within 90 Days of pre-delivery
- Completing product registration online within 30 days of the sale
- Receiving, inspecting and recovery of shipping damage and/or shortage
- Instructing the customer on proper use and maintenance of the machine as outlined in the Operators Manual
- Explaining warranty coverage to the customer as described in this manual.
- Diagnosing problems and repairing the unit using original Art's Way Mfg. parts.
- Applying for warranty within 30 days of the repair date.
- Having properly trained technicians and adequate tooling
- Returning parts requested by a Return Material Authorization (RMA) within 20 days of it being issued.

## WARRANTY CLAIMS AND REQUIREMENTS

To be eligible for warranty, each new product must have a Pre-Delivery Inspection (PDI) performed within 90 days of the date of delivery to the dealership.

To be eligible for warranty, each new product must be registered with Art's Way Mfg. within 30 days of delivery to the original purchaser. Product registration must be filed online at [portal.artsway-mfg.com](http://portal.artsway-mfg.com).

Warranty claims must be submitted no later than 30 days from the date that the defect or improper workmanship was, or should have been, diagnosed/repaired. If defective date is less than 30 days away from end of Warranty Period, proof must be submitted with date of work completed.

Warranty requests must be completed with all of the required information including any requested photographs showing both close-up details of the failure as well as zoomed-out photos showing the area of failure on the equipment.

1. The original purchaser must contact their authorized dealer and report the break-down.
2. The authorized dealer shall provide objective evidence of the machinery's warranty status to Art's Way Mfg.
3. The authorized dealer shall provide all documentation to Art's Way Mfg. which supports that the machinery was thoroughly inspected prior to set-up and delivery to original purchaser.
4. The original purchaser shall make the machinery available to their Art's Way Mfg. Dealer within 30 days of the reported break-down.
5. Genuine Art's Way Mfg. parts or parts pre-approved by Art's Way Mfg., must be installed or corrective action must be taken to repair the unit.
6. Once repair/replacement is complete, the Art's Way Mfg. dealer will submit a claim request.
7. All components replaced under the limited warranty must be held for inspection for ninety (90) days, or until credit has been issued, or a claim has been returned to the dealer. When a claim has been returned to the dealer with instructions to return and/or hold the part(s) for inspection, parts must be handled as instructed of the claim may be denied.

## **REPAINTING/REFINISHING**

Art's Way Mfg., at its option, may partially reimburse expenses for items not covered by warranty such as repainting/refinishing.

Prior to any work being performed, the following information is required:

- Serial number of unit
- Date of Delivery if Applicable
- Photos showing the damage
- Cause of damage
- Action required
- Cost estimate for total parts, supplies, labor

Requests must be submitted and pre-approved by Art's Way Mfg. to be eligible for reimbursement.

## **LIMITATIONS**

Art's Way Mfg. Limited Warranty does not extend coverage to product being used in a commercial application (i.e. rented equipment). Art's Way Mfg. Limited Warranty does not extend to parts and elements not manufactured by Art's Way Mfg., and which carry the warranty of another manufacturer. Art's way Mfg. makes no other warranty expressed or implied and makes no warranty of merchantability or fitness for any particular purpose beyond that expressly stated in this warranty. Art's Way Mfg. liability is limited to the terms set forth in this warranty and does not include any liability for direct, indirect, incidental or consequential damages or expenses of delay and Art's Way Mfg. liability is limited to the repair and replacement of defective parts as set forth herein. Any improper use and/or maintenance, including operation after the discovery of defective or worn parts, operation beyond the rated capacity, substitution of parts not approved by Art's Way Mfg., or any alteration/repair, not approved in writing by an authorized Art's Way officer, performed by others than the authorized Art's Way Mfg. dealer or authorized service center which affect the product materially and adversely, shall void the warranty. No dealer, employee or representative is authorized to change this warranty in any way or grant any other warranty unless such change is made in writing and signed by an officer of Art's Way Mfg. Some states do not allow limitations on how long an implied warranty lasts or exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you the specific legal rights, and you may have other rights that vary from state to state.

NOTE: As of May 2, 2020, all previously distributed information concerning the limited warranty coverage of any Art's Way Mfg. manufactured product is considered null and void and replaced by this document.