

LIMITED WARRANTY FOR NEW ART'S WAY MANUFACTURING CO., INC. FARM MACHINERY
(US ONLY)

Definitions

Art's Way Manufacturing Co., Inc.: "The Company". Abbreviated "Art's Way"

Art's Way Products/Parts: Genuine parts and products made or supplied by Art's Way.

Authorized Art's Way Dealer or Service Provider: A person authorized by Art's Way to service Art's Way Products and perform repairs under the warranties in this policy.

Original Purchaser: The farmer, business, or otherwise end user that first purchased the Art's Way Equipment from the Art's Way Dealer.

GENERAL WARRANTY

Art's Way Manufacturing Co., Inc. (Art's Way) warrants the products it sells to be free from defects in material and workmanship for the periods of time set forth in the Warranty Coverage Table below. Art's Way's obligation and liability under this limited warranty is to credit the Art's Way Dealer's account for the repair or replacement (at Art's Way option) of any part(s) that upon manufacture were defective in material or workmanship. Warranty credits can be used for future purchases of Art's Way parts and equipment. Warranty credits will not be paid out in cash.

To qualify for Warranty, Equipment Registration (with end-user information) must be submitted along with the completed Dealer PDI form, within 30 days of sale. Art's Way reserves the right to VOID the warranty upon failure to do so.

Submission of a warranty claim does not guarantee issuance of warranty credit. All claims will be reviewed by a warranty review board and may be denied upon review of the facts and circumstances.

Warranty service shall be performed by an authorized dealer or service provider and will be completed using Art's Way supplied part(s), or parts approved by Art's Way Parts supplied by Art's Way are shipped FCA Art's Way.

The original purchaser is responsible for service calls and transportation of the farm machinery to and from their dealer or purchaser. The original purchaser is also responsible for any (non-warranty) repair service, parts, and labor on repairs made to the farm machinery at the time the warranty service was being performed.

Additional Items covered under warranty:

- Art's Way Replacement Parts Shipping Costs (Freight)
- Use of shop fluids, hardware, etc. to complete repairs, will be credited at Art's Way's current cost
- Labor hours covered by Warranty, **NOT** to exceed Art's Way's Standard repair hours
<https://myartswayag.com/wp-content/uploads/2022/06/Average-Repair-times.pdf>
- Hourly Labor rate covered by Warranty, **NOT** to exceed standard rate set by Art's Way
- Diagnostic Time covered by Warranty, **NOT** to exceed 2hrs max
 - Additional Diagnostic time needs prior approval by Art's Way
 - Claim must show Diagnostic time and not added into labor hours

The Dealer is required to keep pictures to email with claim and all component parts associated with your claim as a Returned Material Authorization (RMA) may be issued. The dealer is required to return the affected part within 20 days after being issued the RMA. Failing to return the part in a timely manner (after 20 days) will result in NO CREDIT for the part(s).

COMMERCIAL USE

If the product is used for commercial applications (custom work, rentals, etc.), it is warranted for a period of 180 days from Date of Delivery to the Original Purchaser and must be disclosed as Commercial use, at the time of machine Registration, and Warranty Submittal Art's Way reserves the right to VOID the warranty upon failure to do so.

| Art's Way Machinery | Warranty Coverage Table |
|---|--|
| Grinder/Mixer | 1 (One) Year Full Warranty (parts and labor), then 2nd year parts only |
| Beet Equipment (Harvester/Defoliator) Manure Spreader, Portable and Stationary Mills, Bale Spreader, Graders, Land Planes, and Ditchers, Forage Boxes, Dump Boxes, Running Gear | 1 (One) Year from Date of Delivery to Original Purchaser |

Apron Chain Limited Warranty

LIMITED LIFETIME MANURE SPREADER WARRANTY: Art's Way warrants an apron chain with tube style slats for the first-year full chain warranty of the original purchaser with limited conditions. Art's Way's obligation and liability under this limited warranty is to repair or replace (at Art's Way option) any part(s) that upon manufacturing were defective in material or workmanship.

The limited lifetime warranty covers manufacturing defects of individual links and slats. If one link fails, one link will be replaced, etc. Art's Way Service part(s) must be used. Associated part numbers:

-X900 Service Weldment (10 Links, 2 Slats) (690931), Service Weldment (2 Links, 1 Slats) (690932)
-X700 Service Weldment (10 Links, 2 Slats) (690731), Service Weldment (2 Links, 1 Slats) (690732)

This warranty does not cover failure caused by foreign contamination, improper maintenance, and/or machine modification. End users and dealers may be required to keep failed chain for inspection at request of Art's Way before warranties are paid out if pictures are insufficient to prove claim.

Service Parts Warranty

Art's Way warrants genuine Art's Way service parts to be free from defects in materials or workmanship for a period of 90 days from the date of invoice or date of installation by Authorized Art's Way Dealer. Art's Way obligation and liability under this limited warranty, is to repair or replace (at Art's Way's discretion, excluding labor), any part(s) that were defective in material or workmanship at the time of manufacturing.

The Service Parts Warranty does **NOT** cover labor, normal wear and tear, maintenance, and consumable items.

All parts to be shipped and billed FCA Art's Way. Replacement parts must be installed, used, and serviced as stated in the Operator's Manual.

The Dealer is required to keep pictures to submit with claim and all component parts associated with your claim as a Returned Material Authorization (RMA) may be issued. The dealership is required to return the affected part within 20 days after being issued the RMA. Failing to return the part in a timely manner (after 20 days) will result in NO CREDIT for the part(s).

Reimbursable Expenses

Art's Way, at its option, may partially reimburse expenses for items not covered by warranty such as

repainting/refinishing. Requests must be submitted and pre-approved by Art's Way to be eligible for reimbursement. Prior to any work being performed, the following information is required:

- Serial number of Unit
- Date of Delivery
- Photos showing the damage
- Cause of damage
- Action required
- Cost estimate for total parts, supplies, labor

Not Covered by Warranty

This Art's Way general warranty applies only to those goods and part(s) manufactured by Art's Way.

Part(s) manufactured by others are subject to their manufacturer's warranties, if any, and are not covered by Art's Way. This may include electrical and hydraulic Components.

This warranty does not extend to goods damaged or subject to accident, abuse, or misuse after shipment from Art's Way Goods damaged due to freight or transportation issues will have a freight claim filed on customers' behalf and will not be compensated by Arts Way

This warranty does not cover goods altered, modified, or repaired by anyone other than an authorized Art's Way Dealer.

This warranty does not cover deterioration of any parts or fluids due to improper storage facilities or maintenance. It is the dealer's and customer's responsibility to provide adequate storage and protection for the unit and its components such as oil tanks, gearboxes, motors, etc.

This warranty does not cover normal wear and tear, maintenance and consumable items. Parts that carry no warranty include but are not limited to the following: bearings, belts, filters, tires, seals, other rubber items, or any other part that requires replacement as part of normal maintenance or consumables.

NOT covered under warranty:

- Tightening, adjusting
- Economic loss including lost profits, crop loss, equipment, or labor rental
- Labor which is part of the PDI (Pre-Delivery Inspection)
- Miscellaneous shop supplies or charges
- Travel time
- Other items as determined by Art's Way

Dealer Responsibility for Warranty

Dealers are responsible for rendering prompt, courteous, and willing service to all Art's Way equipment owners for all product lines. Warranties can be submitted through the dealer portal at <https://portal.artsway-mfg.com/>.

Warranty eligibility includes but is not limited to these responsibilities:

- Selling the right product for the application
- Performing and submitting Pre-Delivery Inspection (PDI) within 30 Days of sale
- Completing product warranty registration online within 30 days of the sale
- Notification to Art's Way within 30 days of occurrence to be to be eligible for warranty
- Submitting Warranty Claim within 30 days of repair completion including pictures and sufficient detail on failures
- Receiving, inspecting, and recovery of shipping damage and/or shortage 30 days after delivery

- Instructing the customer on safety, proper use and maintenance of the machine as outlined in the Operators Manual
- Explaining warranty coverage and dealer responsibility to the customer as described in this policy
- Diagnosing problems and repairing the machine using original Art's Way parts
- Having properly trained technicians and adequate tooling
- Returning parts requested by a Return Material Authorization (RMA) within 20 days
- Contact Art's Way for guidance before repair labor hours exceeds Art's Way's posted standard repair hours (<https://myartswayag.com/wp-content/uploads/2022/06/Average-Repair-times.pdf>)

Warranty Eligibility

Art's Way reserves the right to VOID the warranty upon failure to comply with items below.

- Product must be registered with Art's Way within 30 days of sale
- Product must have a Pre-Delivery Inspection (PDI) performed and submitted within 30 days of sale
- The original purchaser must contact their authorized dealer and report the breakdown
- The original purchaser shall make the machinery available to approved dealer for repair
- Notification to Arts Way of issue and possible Warranty Claim within 30 days of occurrence
- Genuine Art's Way parts or parts pre-approved by Art's Way, must be installed or corrective action must be taken to repair the unit
- Parts available for return to Arts Way upon RMA request or held until claim approval
- Photographs close-up and zoomed out showing details of the failure and email to sales@artsway.com
- The warranty claim must be submitted within 30 days of repair
- If the defective date is less than 30 days away from end of warranty period
- Dealer's work order(s)/shop ticket(s) must be submitted showing date of work completed to coincide with Art's Way's date for parts ordered

LIMITATIONS

Art's Way Limited Warranty does not extend coverage past 90 days from Date of Delivery to the Original Purchaser to a product being used outside the scope of this policy Art's Way Limited Warranty does not extend to parts and elements not manufactured by Art's Way, and which carry the warranty of another manufacturer. Art's Way makes no other warranty expressed or implied and makes no warranty of merchantability or fitness for any particular purpose beyond that expressly stated in this warranty. Art's Way liability is limited to the terms set forth in this warranty and does not include any liability for direct, indirect, incidental, or consequential damages or expenses of delay and Art's Way liability is limited to the repair and replacement of defective parts as set forth herein. Any improper use and/or maintenance, including operation after the discovery of defective or worn parts, operation beyond the rated capacity, substitution of parts not approved by Art's Way, or any alteration/repair, not approved in writing by an authorized Art's Way officer, performed by others than the authorized Art's Way dealer or authorized service center which affect the product materially and adversely, shall void the warranty. No dealer, employee or representative is authorized to change this warranty in anyway or grant any other warranty unless such change is made in writing and signed by an officer of Art's Way Some states do not allow limitations on how long an implied warranty lasts or exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you the specific legal rights, and you may have other rights that vary from state to state.

NOTE: As of October 1, 2025, all previously distributed information concerning the limited warranty coverage of any Art's Way manufactured product is considered null and void and replaced by this document.